

# Champers Weddings & Events - Privacy Policy

Last updated: March 2025

This Privacy Policy explains how Champers Weddings & Events (“the Company,” “We,” “Our,” “Us”) collects, uses and protects your personal information when you use our website and services. By accessing or using our website and services, you agree to this Privacy Policy.

## 1. Definitions

- **Account:** A unique account created for you to access parts of our services.
- **Affiliate:** An entity that controls or is controlled by the Company.
- **Cookies:** Small files placed on your device to track your browsing behaviour.
- **Personal Data:** Any information that can identify an individual, such as name, email, and phone number.
- **Service:** Our website and services offered under Champers Weddings & Events.
- **Usage Data:** Automatically collected data, such as your IP address, browser type, and pages visited
- **Device:** Any device you use to access our services, including mobile devices and computers,

## 2. Types of Data We Collect

**Personal Data:** We may collect personal information, such as:

- Name, email address, phone number, postal address
- Usage Data (see below)

**Usage Data:** This includes data such as your IP address, browser type, page visits, and time spent on the site. We collect this information automatically through cookies and other tracking technologies.

**Third Party Social Media Data:** If you choose to register using a third-party social media service (e.g., Google, Facebook), we may collect information associated with your account on those services.

## 3. How We Use Your Personal Data

We may use our personal data for the following purposes:

- **To Provide and Improve Our services:** This includes managing your account, processing payments, and communicating with you regarding your bookings.
- **Marketing:** We may send you promotional information about services or events similar to those you have already shown an interest in, unless you opt out.
- **For Legal Compliance:** To comply with legal obligations, enforce our agreements, and protect our rights.

## 4. Sharing Your Data

We may share your personal data in the following situations:

- **With Service Providers:** We work with third-party companies to perform certain functions on our behalf, such as payment processing or data analysis.
- **For Business Transactions:** In the event of a merger, sale, or acquisition, your personal data may be transferred.
- **With Your Consent:** if you consent, we may share your personal information for specific purposes.

## 5. Cookies and Tracking Technologies

We use cookies and similar technologies to track activity on our website and to improve our services. You can manage your cookie settings through your browser settings.

## 6. Data Retention

We retain your personal data only as long as necessary for the purposes outlined in this policy, and as required for legal, regulatory, or contractual obligations.

## 7. Your Rights and Choices

- **Access and Update:** You can access, update, or delete your personal data at any time by logging into your account or contacting us directly.
- **Opting Out:** You can opt out of receiving promotional emails by following the unsubscribe link provided in each email.
- **Data Deletion:** You have the right to request deletion of your personal data, except when retention is required by law.

## 8. Security of Your Data

We take reasonable measures to protect your personal data from unauthorised access, alteration and disclosure. However, no method of transmission over the internet is 100% secure, so we cannot guarantee complete security.

## 9. Changes To This Policy

We may update this Privacy Policy from time to time. We will notify you of any significant changes by posting the new policy on our website, and the “Last Updated” date will be revised accordingly.

## 10. Contact Us

If you have any questions about this Privacy Policy or wish to exercise your data protection rights, please contact us at:

**info@champersevents.com**

